

PROVIDING HR CONSULTING, STAFFING, SUPPORT SERVICES AND TRAINING



Excellence through specialized training



Training & Leadership Consulting offers over 40 years combined experience in planning, developing, & implementing Human Resources strategies. TLC was found by Demetra C. Jones and headquartered in Houston, Texas. Our firm excels in developing educational programs, health & wellness assessments, safety seminars and professional development training for organizations in a wide range of industries. Mrs. Jones holds certifications in Behavioral Management, Conflict Resolution, DISC Behavioral Personality Assessments, Implicit Bias Training, Program Quality Assessment, Facilitating with Excellence, Professional Coaching, & Risk Management. Through her study of generational differences, branding, and both social & media trends, Mrs. Jones has tapped into an innovative model that opens people's minds to change. Using this model as a basis for our curriculum, TLC teaches the essential skills needed to manage and motivate both employees and business leaders – in a way that is practical and relevant. TLC produces solutions for organizations by providing skills and tools needed to succeed in today's modern workplace. TLC has a proven track record with a wide range of clients and develops leadership qualities in all audiences, inclusive of all ages and positions.

RECENT CLIENTS

- Aetna/CVS
- Aldine ISD
- Cigna
- City of Houston
- Galena Park ISD
- HCDE
- Houston ISD
- METRO

ABOUT OUR TRAINERS

- Birkman Certified
- Certified Professional Coaches
- Conflict Resolution Certification
- Degreed in Human Resources and MBA
- DISC Certified
- Franklin Covey Certifications in Leadership
- Myers Briggs
- PHR Certified
- Training & Development Certified
- Unconscious Bias Certification
- World Safety Association Certified

CERTIFICATIONS

Training & Leadership Consulting, LLC holds the following Business certifications:

- Cage 6PEJ3
- City of Houston (W/DBE) 11-09-11125
- Dun & Bradstreet 14-723-0754
- Hire Houston First (CB/LB)
- Houston Independent School District (MWBE) 83252
- METRO Transit Authority (SBE) 6209092954
- Port of Houston (MWBE)
- State of Texas (HUB) 1264111706900

SERVICES

- ✓ Benefits Administrator – Open Enrollment, Wellness Coaching
- ✓ Bilingual Workshop Delivery
- ✓ Conflict Resolution & Peer Mediation Programs
- ✓ Curriculum Development
- ✓ Human Resources
- ✓ Professional Development Training (Coaching, Planning, Seminars & Evaluation)
- ✓ Retreat Planning/Facilitator
- ✓ School Support Services
- ✓ Staffing
- ✓ Sustainability Development

POPULAR TLC CURRICULUM

● **Commotion Motion:**
Conflict Resolution

● **Ethics and You:**
Training on Ethical Behavior in the Workplace
TwoGether Learning Communications

● **H.E.A.T. It Up:**
Customer Service Skills

● **Performance Management:**
Leading to Success for Employees and Managers
STAR Supervisory Training

● **Stick To It:**
Leadership Training

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